TOWN OF DARIEN
DEPARTMENT OF PUBLIC WORKS
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## Report Illicit Discharges to Waterways

All citizens are asked and encouraged to report any illicit discharges to the town drainage system or waterways. Citizens may report illicit discharges a number of ways.

- If the illicit discharge is in progress and a person can be seen illegally dumping material, please report to the Darien Police at 203-662-5300 to report the incident.
- Illicit discharges on nights or weekends should be reported to the Darien Police at 203-662-5300.
- If the illicit discharge is noted during normal work hours (M-F, 8:30 AM through 4:30 PM) please call the Department of Public Works at 203-656-7346.
- If an illicit discharge is generally suspected and not in progress, a person can call the Department of Public Works at 203-656-7346 or email Darren Oustafine at doustafine@darienct.gov.
- Another alternative for those with access to the web is the customer service software employed by the Town of Darien. This software may be used for all matters of public concerns. Simply go to town website at <a href="www.darienct.gov">www.darienct.gov</a> and click on citizens service request (then follow the prompts).

The usual way of detecting an illicit discharge is through visual and olfactory observations.

Visual. Are there: floatables; pet waste; oily sheen; sanitary waste; foam; milky or colored appearance; turbidity (lack of clarity); or algea present in the water?

Olfactory. Does the water have a different of distinctive odor such as: sewage smell; musty odor; rotten egg smell; ammonia odor; or petroleum smell?

There are a number of conditions that can occur naturally that would cause water to appear or smell as described above. The Town of Darien will investigate the cause of suspected illicit discharges and determine if naturally occurring or not.